

Reconnecting to the Internet:

(Windows XP, Vista & 7,8 & 10)

If you connect **wired**, please follow the steps below. If you connect wirelessly, please skip this section.

If you haven't already, plug in the Ethernet cable. (This cable looks like a phone cord but thicker)

Wait a moment for the computer to see your internet connection.

If after one minute, your computer does not see your internet connection, you may need to reset your modem. To do that, you will need to remove power from the modem for at least 45 seconds. Plug the power back into the modem, then wait for your connection to be seen. (If you have phone service from Comcast...You will need to press the reset button on the back of the modem because there is a battery inside incase of power loss)

If your computer still does not see your internet connection, please contact your internet provider to ensure there are no issues with your provider's connection.

If you connect **wirelessly**, you will need to have your wireless network password on-hand if your network was set up with a password. (WEP Key)

For **Windows XP**... Right-click on the wireless network connection icon in the lower right corner

Left-click on the option that says "View Available Wireless Networks."

This will pop up a window that shows all the wireless networks your computer sees.

Choose your wireless network carefully

Click on "Connect."

If your network requires a password, a window will pop up that will ask you to enter your password. Please note, if you enter your password incorrectly, Windows will NOT tell you to retry. (it will probably say "limited or no connectivity")

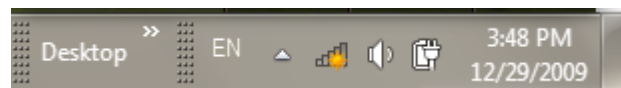


For **Windows Vista**...look for an icon like this: in the lower right corner of your screen. (two screens with a globe)

Right click on the icon and look for "connect to a network" Choose your network and enter your network password if necessary.



For **Windows 7**... Look for an icon like this in the lower right corner of your screen. (Signal meter with an orange icon)
Simply click on this icon and you should get a popup with all the available wireless networks. Choose your network and press CONNECT. Enter your Security or WEP key if necessary.



For **Windows 8**...move your mouse into the bottom right corner to activate the "Charms Bar" You should see this icon:

Then you should see this:



For **Windows 10**... Look for an icon like this
(Will not have pink square)



If your computer still does not go online, please contact the person or company that set up your wireless network for further assistance.

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